

IoTREE Technology – Accessibility Statement

This is an accessibility statement from IoTREE Technology.

Measures to support accessibility

IoTREE Technology takes the following measures to ensure accessibility of Smith Robotics:

- Provide continual accessibility training for our staff.
- Assign clear accessibility goals and responsibilities.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. IoTREE Technology is fully conformant with WCAG 2.1 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

Feedback

We welcome your feedback on the accessibility of IoTREE Technology. Please let us know if you encounter accessibility barriers on Smith Robotics:

- E-mail: admin@smithrobotics.co.uk
- Postal Address: Smith Robotics Ltd, Building 173, Harwell Innovation Centre, Curie Avenue, Harwell Science & Innovation Campus, Didcot, Oxfordshire, OX11 0QG
- On Social Media; Facebook - IoTREE Technology , LinkedIn - IoTREE Technology & Instagram - @IoTREETechnology

We try to respond to feedback within 1-2 Business Days.

Formal complaints

We aim to respond to accessibility feedback within 2 business days, and to propose a solution within 10 business days. Please contact Ryan Smith, the founder of Smith Robotics Ltd, should you be dissatisfied with our response to you

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Smith Robotics Ltd
Katie Smith
Director & Project Manager